



Centrisys, now Centrisys/CNP, has provided centrifuge equipment repair and maintenance since 1987. Over the years, the company has emerged at the forefront of wastewater separation technology, becoming an industry leader as it evolved into designing, engineering, and building decanter equipment for sludge dewatering and thickening throughout the U.S. and all over the world.

Centrisys applies its technical experience and industry know-how in creating innovative solutions to tackle the toughest challenges in the industry.

In 2014, it launched CNP-Technology Water and Biosolids Corporation to design and supply systems for nutrient recovery and sludge optimization. Together, Centrisys/CNP systematically expands its service offerings to include a range of innovative resource recovery and process intensification technologies.

 **150+**

NUMBER OF EMPLOYEES WORLDWIDE



ACCOUNTING SYSTEM

J.P.Morgan

CREDIT CARDS

THE PROBLEM

Overcoming the Challenges of Spreadsheet-Based Expense Management

With further diversifying their offerings and expanding their national and global reach, Centrisys sought to also create a breakthrough in their finance department. They wanted to onboard an expense management solution that would improve the end-to-end process efficiencies. This new solution could replace their outdated and legacy systems, especially in the wake of many expense-related challenges.

For one, collecting and processing expense-related data has been difficult, becoming a source of delay in the accounting process. This is because their system is based on a manual, paper-based process, where employees keep their receipts and had to record expenses by hand or in spreadsheets. This can be time-consuming, with reports being particularly prone to human error throughout the process, from the employees to the accounting department itself.

Furthermore, the lack of reporting also provides less visibility and monitoring that every company needs. Centrisys required a system that will allow them to consolidate data and provide them with reporting capabilities that are customized to their business needs.

KEY BENEFITS



Seamless Microsoft Dynamics NAV integration



Excellent credit card reconciliation



Effective Included Support



Highly improved visibility into spend



Easy and efficient expense reporting

THE SOLUTION

Transforming Centrisys' Expense Management System with Gorilla Expense



With these needs in mind, Centrisys sought their trusted solutions provider, Gorilla Expense, to look into what options are available for them. Gorilla Expense provided just the right solution Centrisys needed in terms of transforming their expense management system so that it keeps up with the organization's ever-growing needs. While Centrisys looked at other solutions in the market, Gorilla Expense's integration with NAV was one of the main reasons why they went ahead with Gorilla Expense.

While there were initial setup related issues on the accounting side, the issues were resolved immediately, without any downtime or loss in productivity. In fact, Centrisys found that the free support from Gorilla Expense, since they adopted the solution in 2016, has been very effective and they are using it frequently as the response is quick. In addition, the app itself is intuitive and involves a flat learning curve. "The users are overall very happy with both web and mobile apps", says James Andresen, CIO, Centrisys.

Integration with NAV has been seamless as well, which was one of the biggest plus points for Gorilla Expense. This has made life easier for both employees and the finance department, since everything works seamlessly together, and data can be found in one place. Aside from excellent and seamless Microsoft Dynamics NAV integration, credit card reconciliation with Gorilla Expense has also been stellar.

Visibility has also been highly improved, and managers can see where claims are in terms of approvals. This is because the audit trail is electronic and centralized, and users have more control over the information that they want to see or monitor. This has also made expense reporting and claims so much easier, with less risk for human error, which is one of the major sources of frustration and delays anywhere in the process.

A transformed, more updated expense management solution brought by Gorilla Expense has enabled Centrisys to have increased productivity and increased time and operational cost savings. Prior to Gorilla Expense, the process had been tedious and inefficient, with limited reporting capabilities. By having Gorilla Expense as its partner in Expense Management in 2016, they have seen an improvement in their expense reporting processes.

Since using Gorilla Expense, Centrisys has found that their expense management system has become more efficient, allowing their employees to concentrate on their core competencies, thereby growing the business. Fast forward over three years later, and Gorilla Expense was able to keep up with the company's ever-expanding operational footprint, allowing the company to do their job and do it well.



The integration with NAV has been excellent and seamless. The users are overall very happy with both web and mobile apps.



James Andresen
CIO, Centrisys