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Instant InfoSystems is one of the world's most experienced value-added providers of cloud-based solutions for voice, fax, and data. For more than 25 years, the company has solved complex challenges for Fortune 1000 customers in nearly every industry, helping organizations manage their critical documents, communications, and infrastructures more efficiently, intelligently, and securely. Today, Instant InfoSystems enjoys strategic relationships with the industry's leading developers of UCaaS, CCaaS, SD-WAN, fax, and document automation technologies and provides a full spectrum of professional services, consultative guidance, and world-class technical support.

Industry: Technology

TORRENCE, CALIFORNIA



CORPORATE CREDIT CARD PROVIDER



ACCOUNTING SYSTEM

THE CHALLENGE

Eliminating Paper

A growing company, IIS struggled with a manual expense reporting process where expense reports were printed out and submitted to managers for approval. Upon approval, the reports were then routed to Accounting, until it finally reached Finance for final approval.

The overall process was time-consuming, with receipts tending to be disorganized and many even lost. Employees were having a hard time accessing their expense reports, and the accounting department had its own share of challenges due to all the inefficiencies.

This resulted in lots of delays for the Accounting team to review the expense coding and journal entry process, all of which led to a delayed closing of the books.

It was also difficult to reconcile the corporate credit card statement due to the manual expense reporting process.

KEY BENEFITS



Mobile app available



Timely and expedited approvals



All managed data is digital



ERP integration



Better Time Management



Corporate Credit Card Reconciliation

THE SOLUTION

Gorilla Expense: Paperless, Timely and Efficient

IIS had been researching several T&E automation vendors to automate their T&E process. And Gorilla Expense delivered on all fronts!

Upon implementing Gorilla Expense, IIS is now able to automate the expense workflow using both mobile and web applications, which have proven to be very convenient for everyone involved. The e-Routing of expense reports for approval has been very efficient. IIS is also very happy with the automated integration of expense data to their ERP system, which has made life very easy for the Accounting team.

Since the process is standardized and the Gorilla Expense application is very easy to use, the adoption among employees has been very high. IIS has been able to get all the employees up to speed on using the application due to a very solid training program provided by the Gorilla Expense team.

In addition, Gorilla Expense imports Corporate Credit Card data from American Express automatically and assigns it to the corresponding users who can then complete those expenses and submit them as part of an expense report. This enables IIS to easily reconcile the Corporate Credit Card statement as the system allows them to run specific reports as well as send automated reminders to users who haven't submitted their Corporate Card expenses. This in turn ensures users submit their reports on time and Credit Card statements can now be reconciled within a few days after the statement end date.



With Gorilla Expense, we can now get electronic submissions and approval without having to physically move paper copies. This has greatly reduced the hassles for IIS, which used to result in losses and difficulties in verifying and tracking the T&E data. Gorilla Expense has provided IIS with huge cost savings, faster expense reconciliation and improved compliance.



Richard Haider
Controller, IIS



We have helped Richard automate reconciling IIS's corporate credit card statement and integrating expense reporting data with their back-end accounting system, thus achieving an end-end expense reporting automation.



Pranav Kulkarni
Co-Founder, Gorilla Expense